

# Cookie and Privacy Policy

This privacy notice covers all legal entities within the DeltaNordic Group and explains how we use the personal information we collect about you when using our website.

DeltaNordic Group considers privacy to be an important issue, therefore we build and operate our web sites and web services with the protection of your privacy taken into account and in order to comply with applicable data protection and privacy laws. This privacy policy outlines the information we may collect and how we may use that information.

## Data collection

We will not collect any personal identifiable information about you (e.g. your name, address, telephone number or email address) through our web sites unless you have provided it to us voluntarily. If you do not want your personal data collected, please do not submit it to us.

However, in order to respond to your questions or fulfil your requests, it may be necessary to ask for personal information such as your name, employer/company name, address, e-mail address and telephone number. We may use this information to respond to your requests, or to contact you via mail, e-mail or phone to fulfil your request.

We may collect limited non-personal identifiable information that your browser makes available whenever you visit a web site. This log information includes your IP address, browser type, browser language, the date and time of your query and one or more cookies that may uniquely identify your browser. We use this information to better understand our web site, our users' behaviour and to further improve our offerings.

We may store and process personal information collected on our web site in any country in which DeltaNordic Group, or our hosting providers, maintain facilities. By using our services, you consent to the transfer of your information among these facilities, including those located outside your country.

## Cookies

When you visit our website, we may send "cookies" to your computer. A cookie is a small text file or piece of data that a website that you visit can place or save onto your computer. Cookies do not themselves contain any personal identifiable information. However, if you provide such personal identifiable information to us (such as by registering for an Internet related service or password provided by us), such information may be linked to the data stored in the cookie.

There are two types of cookies. The first type saves a file for a longer period onto your computer, and it can remain on your computer after you shut it off. Such cookie could, for example, be used to tell a visitor what information on the website has been updated since his or her last visit to that website. The second type of cookie is called "session cookie". While you are visiting a website, session cookies are temporarily stored in your computer's memory. This could be done, for example, to keep track of what language you have chosen at the website. Session cookies are not stored for a long period of time on your computer since they disappear when you close your web browser.

We may use third parties to assist us in collecting or processing information obtained through cookies.

We may use cookies for several reasons, such as:

- to compile anonymous statistics related to patterns and trends of browsing
- to analyse sales data
- to conduct marketing research
- to user adapt website content or functions
- to aid or track site visits of users, of certain Internet-based services
- to enable users with passwords to re-enter certain web pages without having to re-type previously typed information.

Your choices regarding cookies

- If you do not give your consent to the use of cookies, no cookies will be placed on your device
- If you would like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser

Please note that if you delete cookies or refuse to accept them, you might not be able to use all the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

## **Information security**

We take appropriate security measures to protect against unauthorized access to data, or unauthorized alteration, disclosure or destruction of data.

We restrict access to your personal identifiable information to DeltaNordic Group employees or consultants who need to know that information in order to fulfill your request or provide our services.

DeltaNordic Group is the sole owner of any information collected on our website. We will not sell this information to anyone else. We may collect information about our users at several different points on our website. We may also transfer the information collected to a subsidiary or relevant business partner located anywhere in the world.

## **What Are Your Rights?**

You have a right to know what personal data we hold about you. You have a right to have incomplete, incorrect, unnecessary or outdated personal data updated. You also have the right to be forgotten. If you ask to be forgotten we will delete your personal data, unless there is a legal reason preventing deletion. Please note that this also means that we may not be able to continue to provide services or any further information to you.

You have a right to unsubscribe from direct marketing messages and to request that we stop processing your personal data for direct marketing purposes or on other relevant legal grounds. However, even if you unsubscribe from marketing and other communications from DeltaNordic Group, critical alerts may still be sent to you.

## **Storage of data**

We store the personal data provided only as long as it is necessary for the specific purpose for which it was collected, or as required by law. Should you consider any data be stored incorrectly, please let us know, and we will correct it.

## **Changes to policy**

DeltaNordic Group may, from time to time, make changes to this policy. We recommend that users re-visit this privacy policy on occasion to learn of new privacy practices or changes.

## **Contact**

For questions regarding the processing or storage of your personal data, for further information or suggestions, please contact DeltaNordic Group Data Protection Officer, Jörgen Söderström (jorgen.soderstrom@deltanordicgroup.se)

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